

# CRESTLINE-LAKE ARROWHEAD WATER AGENCY

A Public Agency  
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July 14, 2021

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## DROUGHT 2021

## Board Secretary

KRISTA J. KETTERHAGEN

Dear Customer:

As you are probably aware, the current drought situation is severe statewide. The Governor has requested a voluntary reduction in water use of 15%. The Crestline-Lake Arrowhead Water Agency's (the Agency's) sole source of water is Silverwood Lake, which is a reservoir of the State Water Project. Due to existing drought conditions, the Agency's allocation from the state this year is only 5%. This is something that the Agency has rarely experienced in the past, but it is something that the Agency has tried to plan for. The Agency has some stored carry-over water in a Northern California reservoir which is available to address the needs of Agency customers this year. The Agency also has water exchange agreements with other local State Water Contractors, which may or may not be available for use by the Agency next year. Therefore, *if drought conditions continue, the Agency is very concerned about the water supply expected to be available to the Agency next year.*

We believe that our customers will act responsibly and conserve water. If the severe drought continues, the Agency's Board of Directors may have to declare an emergency water shortage and reactivate the penalty phase of the water conservation program. This has only been done twice in the last 30 years. In the event an emergency is declared, there will be penalties for using more water than allowed. It is for this reason that we urge you to conserve water using the methods listed below. You can also find additional information on the drought and water saving tips on the Agency's website ([www.clawa.org](http://www.clawa.org)), [www.saveourwater.org](http://www.saveourwater.org), and at <https://water.ca.gov/water-basics/drought>.

At all times, but especially now during the current drought, the Agency urges our customers to avoid running water into streets or gutters; washing automobiles or equipment with running water; washing down buildings, walks, driveways or streets; sprinkling for dust control; water displays or ornamental water use (fountains, ponds, etc.) except when using reclaimed or recycled water; dripping faucets, or other leaks, or unattended or excessively running hoses; and watering lawns, parks, playgrounds or ball fields more than twice per week, and only between the hours of 9:00 p.m. and 3 a.m. (unless a prohibition against watering is issued). Use of drought tolerant and native plants is also suggested. You can also conserve water by shortening showers; turning off water while brushing teeth and shaving; fixing leaking toilets and faucets; only washing full loads of clothes in the washing machine and dishes in the dishwasher; and adjusting sprinklers to eliminate water overspray.

The Agency is monitoring the current drought situation continuously. We will be sure to keep you informed. We appreciate your help in conserving our water resources.

THE CRESTLINE-LAKE ARROWHEAD WATER AGENCY